

UNDERSTANDING MY UTILITY BILL



BILLING STATEMENT

JOHN & JANE DOE
1234 S. CENTRAL AVE
MARSHFIELD, WI 54449

Page 1 of 2
Account #: 123456
Billing Date: 4/30/2024
Notes: Budget Bill

Your account number

Important messages about your account

Important Messages



Billing Summary

Previous Balance	\$26.71
Payments - Thank You	(\$26.71)
Budget Bill Amount	\$170.00
Amount Due	\$170.00
Actual Account Balance	\$136.49

PAY
\$170.00

BY
05/16/2024
To avoid added penalties

Pay this amount by the due date shown

*If your box is red, at the time of printing, we have not received your payment and you would be subject to disconnection of utility services.

Previous month ELECTRIC usage

Service Meter / Rate	Current Read	Previous Read	Multiplier	Days / Usage	Charge	Usage History
ELECTRIC						
Meter #: 123456	READ DATES 04/15/2024 03/15/2024			31 Days		
Customer Charge					13.00	
Residential Kwh	79499	78840	1.000	659	59.77	
* 659.000 KWH @ .0907	59.77					
* Power Cost Adjustment					-10.54	
* 659.000 @ -.016	-10.54					
** Public Benefits Charge					1.07	

PAY
\$147.15
Due Upon Receipt

Previous month WATER usage

Service Meter / Rate	Current Read	Previous Read	Multiplier	Days / Usage	Charge	Usage History
WATER						
Meter #: 012345678	READ DATES 04/15/2024 03/15/2024			31 Days		
Customer Charge 1"					15.45	
Volume Charge-Cu.Ft.	6384550	6352203	0.010	323	12.68	
323.470 UNIT @ .0392	12.68					

Take note of your historical usage and see how it aligns with outside temperatures. Yellow/Orange is Electric. Blue is Water.

If moving, please visit MarshfieldUtilities.org and complete the required application. Keep this top portion for your records.



2000 S Central Ave
Marshfield, WI 54449
833-250-4481 for PAYMENTS
715-387-1195 for QUESTIONS
Office Hours: M-F, 7:00 am - 4:00 pm

Please Verify

Cell Phone: (715)555-5555

Please share any changes above.

Customer Email:

Please share any changes above.

Account #	Billing Date
123456	4/30/2024
Due By:	05/16/2024
Amount Due:	170.00
Amount Enclosed:	

634 1 AV 0.507

634 1 0 0 0



JOHN & JANE DOE
1234 S. CENTRAL AVE
MARSHFIELD, WI 54449



Quick Pay Option

Please return this portion with your payment. Thank you!

Fast and free way to make a payment. Scan this with the camera on your phone. No delay in your payment reaching us!

*Power Cost Adjustment: This rate varies each month, and is calculated to be the monthly cost of power that we purchase from Wisconsin Public Service Corporation divided by the total number of kilowatt hours sold by Marshfield Utilities, less the base cost of power that is built into our rates.

**Under provisions of 1999 Wisconsin Act 9 and 2005 Wisconsin Act 141, a municipal electric utility shall charge each customer a low-income assistance and energy efficiency fee. Fifty percent of the fees charged by the municipal utility shall be used for low-income assistance programs and the remainder will be used for energy efficiency programs. To see full rate details, please view our rate tariff sheets at <https://bit.ly/3XFnc95>

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Service Meter / Rate	Current Read	Previous Read	Multiplier	Days / Usage	Charge	Usage History
WATER						
Public Fire Protection @ \$ 0.69740 per \$1000 Assessed Value					12.38	
City Charges						
				31 Days		
Sewer Fixed Charge					18.90	
Sewer Volume Charge					13.78	
323.470 UNIT @ .0426					13.78	
Total For: 1234 S. CENTRAL AVE					136.49	

This is the total for your address. If you have multiple addresses, you will see a total outlining usage at each address.

Late payment & rejected payment fees, payment assistance and payment options information.

Keep this portion for your records.

Billing – Rates for Electric and Water services are authorized and regulated by the Public Service Commission of Wisconsin (PSCW) and can be viewed at our website. Our tariffs can be viewed at their website. Please visit our website for a sample bill to help you read and verify all charges. Please contact us with questions.

Late Payment Charges – The utility shall assess a penalty charge if your bill is not paid by the due date printed on the bill. That charge is 1% of the total unpaid balance (including unpaid charges).

Rejected payment fee – The utility shall assess a \$25 charge when a payment rendered for utility service is not honored by the Customer's financial institution.

Energy assistance – You may be eligible to receive funds to help with your heating bill or water/sewer charges. Please contact your County's social service agency for information.

Payment assistance – If personal circumstances prevent you from paying your bill in full, please contact us to review a possible payment arrangement. Do not ignore the bill, contact us for answers.

Payment options – Marshfield Utilities offers many convenient payment options, and most are free. Visit our website for a complete listing.

Marshfield Utilities found high levels of Lead in drinking water in some homes. Lead can cause serious health problems. For more information, please call Marshfield Utilities at 715-898-2170 or 715-898-2171 or visit our website at www.MarshfieldUtilities.org.



www.MarshfieldUtilities.org



Please visit
www.MarshfieldUtilities.org

Scan to
visit our
website